

2018 Mercedes Benz E63S AMG 4MATIC Sed (213.089) V8-4.0L Turbo (177.980)

Vehicle > Technical Service Bulletins

## WINDOW LIFTER NONFUNCTIONAL



Mercedes-Benz

# - Window lifter nonfunctional -

Topic number	LI72.40-P-069072
Version	2
Function group	72.40 Door control
Date	09-26-2019
Validity	MODEL 205 FACELIFT with code 809 MODEL 253 FACELIFT with code 809 MODEL 213 with code 808 or 809 MODEL 238 with code 808 MODEL 222 FACELIFT with code 808 or 809 MODEL 217 FACELIFT with code 808 or 809 MODEL 167 up to production date April 15 2019
Reason for change	Remedy adapted, validity extended

## Complaint

The window cannot be opened or closed

## Cause

Software change in door control unit (N69/x).

## Remedy

Flash door control units (N69/x) with repair software.

The repair software with add-on 12398 for XD-DVD 03/19 and 05/19. As of XD-DVD 07/19 is available in the normal way.

**Note:** For door control units for left rear door (N69/3) and right rear door (N69/4) in model series 213 the software is not yet available.

## Symptoms

### Symptom

Body / Glazing / Window lifting mechanism/window operation / Remains stationary

Body / Glazing / Window lifting mechanism/window operation / Does not run up

Body / Glazing / Window lifting mechanism/window operation / Does not run down

Body / Glazing / Window lifting mechanism/window operation / Stiff/sluggish

Body / Glazing / Window lifting mechanism/window operation / Opens by itself

## Control unit/fault code

Control unit

Fault code

Fault code description

N69/1 - Left front door (DCU-LF) (DMFL222_MOPF) (E (213),S (217),GLE (167),S (222),C (205),E (238))	-
N69/2 - Right front door (DCU- RF) (DMFR222_MOPF) (E (213),S (217),GLE (167),S (222),C (205),E (238))	-
N69/3 - Left rear door (DCU-LR) (DMRL222_MOPF) (E (213),GLE (167),S (222),C (205))	-
N69/4 - Right rear door (DCU-RR) (DMRR222_MOPF) (E (213),GLE (167),S (222),C (205))	-

Operation numbers/damage codes

Op. no.	Operation text	Time	Damage code	Note
			72220EB	
			72230EB	
			73A30EB	
			73N30EB	